



Privacy Policy

We are committed to protecting your personal data and ensuring that your privacy is respected. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website (<https://krq-engservices.com>).

By using our website, you consent to the data practices described in this policy.

Information We Collect

We may collect and process the following types of personal data:

- **Personal Information** – such as your name, email address, phone number, and any details you provide via contact forms or when requesting a quote.
- **Technical Data** – such as IP address, browser type, device information, and usage data collected through cookies and analytics tools.
- **Communication Data** – such as email correspondence, feedback, and inquiries submitted through our website.

How We Use Your Information

We use your information to:

- Respond to your inquiries and provide customer support.
- Process and manage requests for our services.
- Improve our website functionality and user experience.
- Monitor website usage through analytics to enhance performance.
- Comply with legal and regulatory obligations.

How We Share Your Data

We do not sell, rent, or trade your personal data. However, we may share your information in the following circumstances:

- **Service Providers** – We may use third-party services for hosting, analytics, and customer communication.
- **Legal Requirements** – If required by law or to protect our rights, we may disclose your data.

Cookies & Tracking Technologies

Our website uses **cookies and analytics tools** to enhance your browsing experience. These help us:

- Understand how visitors use our website.
- Improve website speed and performance.
- Provide a more personalised experience.

You can manage cookie preferences via your browser settings.



Privacy Policy

Data Security

We implement appropriate security measures to protect your personal data from unauthorised access, alteration, or disclosure. However, no online transmission is 100% secure, and we cannot guarantee absolute security.

Your Rights

Under UK and EU data protection laws, you have the right to:

- Request access to your personal data.
- Correct inaccurate or incomplete data.
- Request deletion of your personal data where applicable.
- Restrict or object to data processing.
- Withdraw consent for marketing communications at any time.

To exercise these rights, please contact us at **[insert contact email]**.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices, and we encourage you to read their policies before providing any personal data.

Updates to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and where necessary, we will notify you of significant updates.

Contact Us

For any questions about this Privacy Policy or how we handle your data, please contact:

KRG Specialist Engineering

11 Russell Colt St, Coatbridge ML5 2BN

Email: info@krg-engservices.com

Phone: 01236 435659

Gerry Hughes

Managing Director

March 2025